



ANNUAL REPORT

EXECUTIVE SUMMARY

ONTARIO PROVINCIAL POLICE // OPP.CA

OUR VISION

Safe Communities...
A Secure Ontario

OUR MISSION

To serve our province by
protecting its citizens,
upholding the law
and preserving
public safety.

OUR VALUES



Serving with
PRIDE,
PROFESSIONALISM
& **HONOUR**

Interacting with
RESPECT,
COMPASSION
& **FAIRNESS**

Leading with
INTEGRITY,
HONESTY
& **COURAGE**

Always doing the right things for the right reasons

THE OPP ANNUAL REPORT HAS MOVED ONLINE.



TO VIEW THE FULL
2024 OPP ANNUAL REPORT, PLEASE VISIT:
[OPP.CA/AR2024](https://opp.ca/ar2024)

A MESSAGE FROM THE COMMISSIONER



On behalf of the Commissioner's Command Team and all members of the OPP, I am pleased to present the 2024 OPP Annual Report. This report highlights the many ways OPP members proudly served our province by protecting its citizens, upholding the law and preserving public safety across the province in 2024. This report aligns with our 2023-2025 Strategic Plan priorities of People, Work and Communities, and reaffirms our shared commitment to responding to the needs of the people of Ontario.

The OPP marked a significant milestone in 2024, commemorating 50 years of women in uniform. Throughout the year we honoured and celebrated the pioneering women who first joined the OPP 50 years ago, and the women who followed in their footsteps. These celebrations help us to continue to build pride within our organization, examine and remove barriers to entering a policing career and, hopefully, inspire women to join the OPP.

Our members remained dedicated in their commitment to promoting traffic safety and protecting lives on Ontario's roads, trails, and waterways. In 2024, OPP members conducted more than 43,000 Reduce Impaired Driving Everywhere (RIDE) spot-checks across the province. These events contributed to the more than 11,500 impaired driving charges laid by our officers this year.

We remained steadfast in the fight against guns, gangs, organized crime and illegal drugs in Ontario. The OPP removed more than \$110 million worth of illegal drugs from communities and seized more than 1,450 firearms and weapons through Organized Crime Enforcement Bureau projects and teams, including Community Street Crime Unit. In 2024, the Provincial Auto Theft and Towing Team recovered more than 1,400 vehicles valued at more than \$120 million.

Members of the OPP-led Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet identified and arrested those making, possessing and distributing child sexual abuse material. Between Project Aquatic and Project Orchard there were 547 charges laid against 105 individuals, 920 devices seized and 43 survivors supported. The Provincial Anti-Human Trafficking Intelligence-Led Joint Forces Strategy carried out 35 proactive investigations, leading to a total of 264 charges, including 214 human trafficking-related offences and 50 additional Criminal Code offences.

In response to evolving community safety needs, we strengthened our emergency management capacity by transitioning 198 part-time Emergency Response Team positions to full time resources. Additionally, 200 officers joined the Public Order Unit, which was deployed to 27 events across the province, including 24 deployments in support of five other police services.

Enhancements made to the Repeat Offender Parole Enforcement Squad resulted in more than 1,500 arrests of violent repeat offenders in 2024, a 30% increase over 2023. As part of our ongoing commitment to improving officer safety and combatting offender recidivism, the new Bail Support Team introduced tools to strengthen our Offender Management Apprehension Program. This included the Provincial Bail Compliance Dashboard, Wanted Persons Dashboard and Offender Management Dashboard. These tools contribute to officer awareness of wanted offenders and offenders who are out on any judicial release and require further police monitoring. In 2024, OPP members completed more than 3,100 Release Conditions Compliance Reports and laid more than 7,600 charges for failure to comply with release orders.

To better support our members in the critical work they do every day, wellness and mental health remained a core focus in 2024. We added seven new mental health clinicians, who provide accessible and confidential supports to OPP members.

In 2024, our organization hired and trained more than 400 new recruits, 100 experienced officers, 50 new cadets, 120 new auxiliary members, and new professional civilian support staff.

Through the selfless dedication of our members, I take great pride in what our organization has achieved over the past year. Our members remained dedicated to the safety the communities we serve and the security of Ontario. As our members continue to rise to new challenges and build upon past successes, I look forward to the accomplishments that lie ahead in the coming year and years to come.

OUR ORGANIZATION

The Commissioner is the highest-ranking member of the OPP and is responsible for overseeing all aspects of the organization. The OPP is comprised of five commands: Culture and Strategy Services, Field Operations, Investigations and Organized Crime, Corporate Services and Traffic Safety and Operational Support.



THOMAS CARRIQUE
COMMISSIONER



KARI DART
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER

Culture and Strategy Services

- Corporate Communications Bureau*
- Office of Professionalism, Respect, Inclusion and Leadership
- Strategic Services Bureau*



KAREN MEYER
A/DEPUTY COMMISSIONER
PROVINCIAL COMMANDER

Corporate Services

- Business Management Bureau
- Career Development Bureau
- Fleet, Supply and Weapons Services Bureau
- Municipal Policing Bureau



CHRIS HARKINS
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER

Field Operations

- Central Region
- East Region
- North East Region
- North West Region
- West Region
- Crime Prevention and Community Support Bureau*
- Healthy Workplace Team



ROHAN THOMPSON
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER

Traffic Safety and Operational Support

- Communications and Technology Services Bureau
- Field Support Bureau
- Highway Safety Division
- Indigenous Policing Bureau
- Security Bureau



MARTY KEARNS
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER

Investigations and Organized Crime

- Chief Firearms Office
- Investigation and Enforcement Bureau
- Investigation and Support Bureau
- Organized Crime Enforcement Bureau
- Project Support Centre
- Provincial Operations Intelligence Bureau

IMPACT OF THE 50TH ANNIVERSARY OF WOMEN IN UNIFORM IN THE OPP

50 YEARS
OF WOMEN
IN UNIFORM
ONTARIO PROVINCIAL POLICE

In 1972, the Ontario Solicitor General's Office formed a taskforce to conduct a full review of policing practices throughout the province. When the report was released in February of 1974, one of the key directives was the goal to increase "the diversity of skills, culture, gender and age represented in police services in Ontario." As a result, the OPP put out a recruitment call. In May 1974, fifteen women reported for training to the OPP Academy and one month later, on June 21st, 1974, they became the first class to graduate that included women as full-time provincial constables. In all, 39 women joined the OPP that first year, forever changing the face of policing in Ontario.

As these women embarked on their new careers in the OPP, some were met at detachments with open minds and helpful guidance and others had to challenge the belief that women were not suited to the nature of police work. Over the course of the next 50 years, these early skeptics were proven wrong as more and more milestone achievements were checked off the list and barriers to women in policing were broken. Over and over, women demonstrated that they had the skills, drive and ability to take on any job in the organization.

Under the direction of Executive Sponsor, Deputy Commissioner Kari Dart, the 50th Anniversary year was utilized as an opportunity to not only celebrate these pioneering, trailblazing women, but to recognize and evaluate why women remain under-represented within the policing profession today.

The anniversary year became one of celebration, reflection, assessment and planning for the future. The 2024 Annual Report features the celebrations and initiatives related to 50 Years of Women in Uniform, reflects on past accomplishments, and highlights opportunities going forward.

The goal now is to keep this momentum going to drive issues forward through meaningful dialogue, awareness building and cultural evolution.

Project co-leads: Superintendent Laura Houlston and Chief Superintendent Heath Crichton



COMMUNITY SAFETY AND POLICING ACT, 2019 (CSPA) OVERVIEW

For 34 years, the Police Services Act, 1990 (PSA) was the legislative framework for police service delivery in Ontario.

While the PSA was occasionally amended, policing and public safety changed considerably during this time. Factors such as advances in technology, greater understanding of the social/economic factors that contribute to crime and violence and public calls for accountability and oversight, meant the PSA no longer fit the present-day policing context.

A replacement for the PSA — the Community Safety and Policing Act, 2019 (CSPA) - came into force on April 1, 2024. The CSPA brings changes to Ontario's policing legislative landscape in four core areas: (1) Community Safety; (2) Governance and Oversight; (3) Education and Training Requirements; and (4) First Nations Policing.

In anticipation of the CSPA coming into force, the OPP identified a project team that led an assessment of the CSPA and its associated regulations. This supported identifying where the organization was required to make changes or enhancements to be in compliance with the new Act. This effort was organization-wide, involving many OPP members from across all ranks and Commands of the OPP. Following the organizational assessment, the OPP is tracking the organization's progress in adopting the CSPA, ensuring compliance with the legislation and associated regulations on all fronts.

SECURING THE PROVINCE OF ONTARIO

The OPP is responsible for policing:

900+ THOUSAND KM² OF LAND

99+ THOUSAND KM² OF PROVINCIAL WATERWAYS

A VAST MULTI-USE TRAIL SYSTEM

130+ THOUSAND KM OF PROVINCIAL HIGHWAYS

There are approximately 500 OPP facilities across the province, including:



147 DETACHMENT LOCATIONS
(HOST AND SATELLITE)



13 FORENSIC IDENTIFICATION
UNIT LOCATIONS



4 PROVINCIAL
COMMUNICATION CENTRES



5 REGIONAL
HEADQUARTERS



1 DIVISIONAL HEADQUARTERS
(HIGHWAY SAFETY DIVISION)



1 GENERAL HEADQUARTERS

An OPP facility includes government-owned, third-party leases or buildings that are provided by municipalities, and includes a mixture of detachments, regional headquarters, forensic identification labs, Provincial Communications Centres (PCCs), training centres, special investigative facilities, administrative offices and other special purpose facilities such as ranges.

In 2024, OPP vehicles logged approximately **126,951,409 KM.**

5,309 OPP VEHICLES

1,668 VEHICLES WITH MOBILE WORKSTATIONS

4,264 ROAD VEHICLES

1,134 UNITS WITH TELEMATICS TRACKING

1,040 SEASONAL VEHICLES

AVIATION SERVICES

2024 ROTARY MISSIONS

439 CALLS FOR SERVICE

994.3 HOURS FLOWN

77 FOUND/RECOVERED/RESCUED

67 ASSIST IN LOCATING/RESCUE

2024 MISSION HIGHLIGHTS

272 CALLS FOR SERVICE FOR SEARCH AND RESCUE

41 CALLS FOR SERVICE SUPPORTING THE OPP TACTICS AND RESCUE UNIT

36 CALLS FOR SERVICE TO LOCATE A WANTED OR ESCAPED PERSON

47+ HOURS PROVIDING MAJOR EVENT SUPPORT

OUR PEOPLE

* Does not include OFNPA Uniform and Civilian members



UNIFORM

	Female	Male	Unspecified	Total
Cadet	38	28	1	66
Constable	978	3,649	101	4,728
Sergeant	177	922	3	1,102
Sergeant Major	--	6	--	6
Staff Sergeant	75	202	1	278
Inspector	38	126	1	165
Superintendent	9	33	--	42
Chief Superintendent	3	12	--	15
Deputy Commissioner	2	3	--	5
Commissioner	--	1	--	1
Uniform Total*	1,319	4,982	107	6,408
	20.59%	77.74%	1.67%	100%



CIVILIAN

	Female	Male	Unspecified	Total
Special Constable	202	271	--	473
Non-Manager	1,648	676	97	2,421
Manager	55	23	4	82
Civilian Total	1,905	970	101	2,976
	64.01%	32.59%	3.39%	100%

WORKFORCE TOTAL

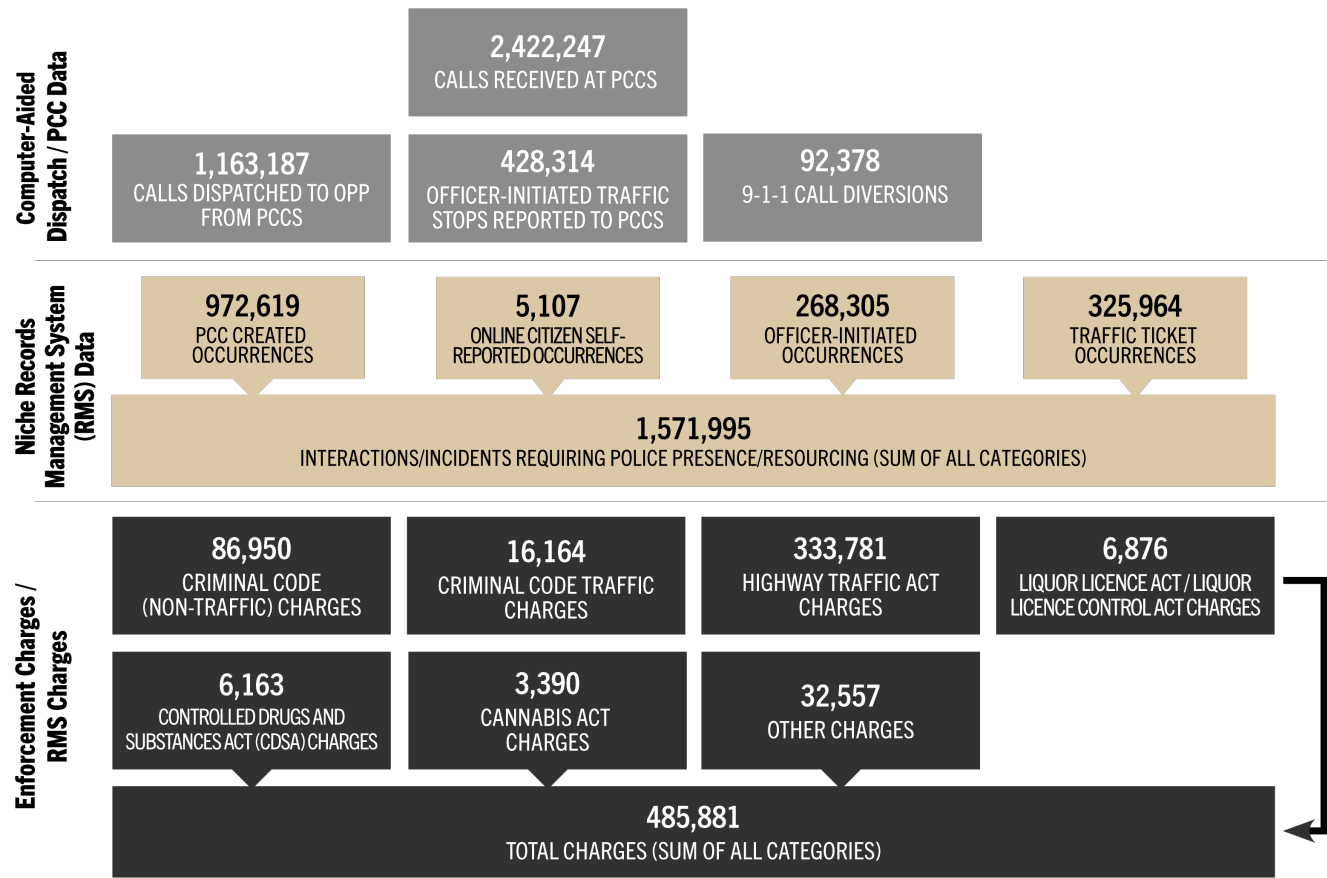
	Female	Male	Unspecified	Total
	3,224	5,952	208	9,384
	34.36%	63.43%	2.22%	100%



AUXILIARY

	Female	Male	Unspecified	Total
Constable	96	297	0	393
Sergeant	21	58	0	79
Staff Sergeant	8	43	0	51
Inspector	2	7	0	9
Superintendent	0	2	0	2
Auxiliary Total*	127	407	0	534
	23.78%	76.22%	0%	100%

OUR WORK IN NUMBERS

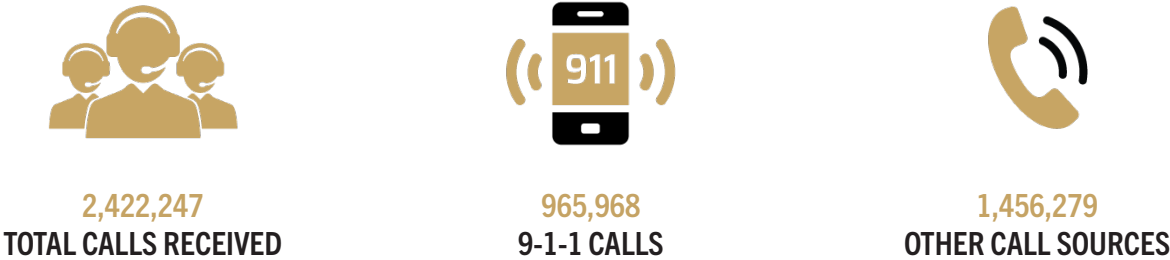


Note: Calls received at Provincial Communications Centres (PCC) that do not result in being dispatched include (but not limited to):

- calls for fire services (police not required)
- calls for emergency medical services (police not required)
- multiple calls for same event
- administrative calls not needing police assistance

OPP PROVINCIAL COMMUNICATIONS CENTRES

IN 2024:



TOP TEN EVENT TYPES

(EXCLUDING OFFICER-INITIATED EVENTS)

1	TRAFFIC COMPLAINT/ENFORCEMENT/HAZARD 196,291	6	SUSPICIOUS PERSON 25,129
2	PHONE CALLS WITH NO VOICE CONTACT (EX. HANG UPS, ACCIDENTAL DIALS) 178,197	7	ALARM 24,863
3	POLICE ASSISTANCE 102,854	8	FAMILY DISPUTE 21,841
4	MOTOR VEHICLE COLLISION 76,757	9	THEFT 19,580
5	INTIMATE PARTNER VIOLENCE (FORMERLY "DOMESTIC DISPUTE") 34,279	10	UNWANTED PERSON 18,394

COMMUNITY SATISFACTION

SATISFACTION WITH SERVICES PROVIDED

Between January 1 and July 10, 2024, there were 99,794 survey invitation text messages sent out to community members who had contact with the Provincial Communications Centres (PCCs). 29,488 responses were collected for an overall response rate of 29.5%.

Survey results were overall favourable towards the OPP.



Respondents
"STRONGLY AGREE"
that they understood all the information provided
by PCC call takers (average score 4.57/5.00).



Respondents were
"VERY SATISFIED"
with the service provided by PCC call
takers (average score 4.55/5.00).

Average scores tended to be slightly higher among respondents in North West and North East Regions and were slightly lower for respondents in West Region. Respondents who interacted with an OPP officer also scored those interactions highly.



Respondents
"STRONGLY AGREE"
that they understood all the
information provided by the officer(s)
who responded to their call
(average score 4.60/5.00).



Respondents were
**"SATISFIED" OR
"VERY SATISFIED"**
with the response time to their
call (average score 4.53/5.00).



Respondents were
"VERY SATISFIED"
with the service provided by the OPP
officer(s) with whom they interacted
(average score 4.54/5.00).

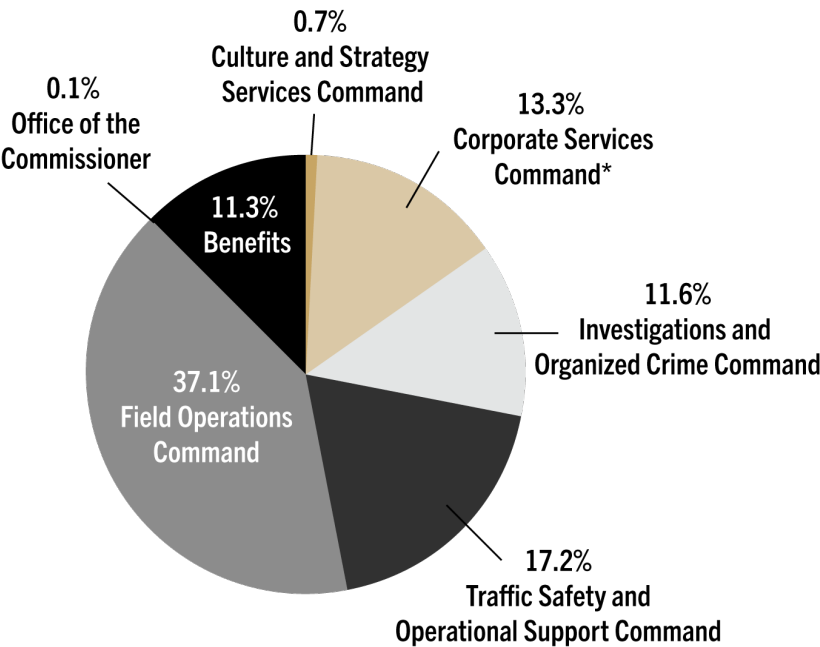
Average scores tended to be slightly higher among respondents in North West Region and were slightly lower for respondents in Central Region.

OPP BUDGET AND OPERATING COSTS

2024/2025 OPERATING AND CAPITAL BUDGET ACTUALS — SALARIES AND BENEFITS

Salaries and benefits comprise a significant proportion of the OPP policing budget, averaging 83% percent as compared to 17% percent for direct operating expenses. This percentage breakdown is consistent with other police agencies in Ontario and Canada and is common to many professions that require the intense use of available human resources to meet their mandates. The OPP does not have direct control over compensation rates for its members. The Crown in the Right of Ontario, represented by the Ministry of Public and Business Service Delivery, negotiates salaries and benefits with the Ontario Provincial Police Association (OPPA).

\$69.5 million spent on capital projects, including aviation services, facilities repairs, information technology vehicles and specialty equipment, in the 2024/2025 fiscal year.



\$1,847,409,799.99

*Includes all fleet, equipment and fuel costs.

2023-2025 STRATEGIC PLAN



PEOPLE

A healthy and resilient OPP

We will strive to support all members in achieving their professional and personal best.

WORK

A responsive and evolving OPP

We will empower our members to ensure the best possible policing services are delivered to Ontarians.

COMMUNITIES

A collaborative and progressive OPP

We will partner and build relationships with a shared vision for safety and well-being.

PROGRESS AND ACHIEVEMENTS

The 2023-2025 Strategic Plan built on past OPP successes, reinvigorated ongoing commitments and embraced the evolving landscape of policing. It outlined how the OPP will be purposeful in adapting to emerging trends in crime, technology and society, while meeting public safety responsibilities and preserving the vital policing services delivered in Ontario.

2024 was the second year of the current strategic planning cycle. The OPP is tracking, measuring, and monitoring the organizational progress in meeting the identified strategic priorities using a variety of quantitative and qualitative indicators, including the information contained in this Annual Report.

The 2024 Annual Report is intentionally structured around the OPP Strategic Priorities – People, Work and Communities – and provides data, highlights and updates in alignment with these priorities.

The following table provides an overview of some of the achievements from the past year that are supporting the OPP in meeting its strategic priorities. Further details are provided throughout the 2024 Annual Report.

2026-2029 STRATEGIC PLANNING

Even though 2024 is in the middle of the 2023-2025 strategic planning cycle, Strategy Management Unit has started work that will lead into the 2026-2029 Strategic Plan. Updates to strategic planning were included in the CSPA and this work will ensure that the 2026-2029 Strategic Plan is compliant with new legislated requirements.

9-1-1 is for police, fire, or medical emergencies only.

Accidental, hang-up or abuse of 9-1-1 calls tie up emergency lines, communicators and officers which could result in the slower response to a real emergency, risking the safety of people who need urgent help.

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#KnowWhenToCall #911Ready

If you've dialed 9-1-1 in error, stay on the line. Your call will be connected to police. Answer all questions asked by the communicator. This eliminates a lengthy follow up process that may lead to officers attending your location to ensure your safety.



ONTARIO PROVINCIAL POLICE
777 Memorial Avenue // Orillia, ON
1-888-310-1122 // opp.ca
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REPORT AN INCIDENT BY PHONE

Know your location: Be ready to describe your surroundings. Look for addresses, landmarks and buildings that may help identify your location.

- Call 9-1-1 if there is immediate risk to someone's life or property.
- Don't hang up, stay on the line.
- Call 1-888-310-1122 for non-life-threatening incidents that require police attention.
- TTY 1-888-310-1133, or Agent 511 for registered subscribers (for the Deaf, Hard of Hearing and Speech Impaired).

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit [crimestoppers.ca](https://www.crimestoppers.ca)

SPEAK WITH AN OFFICER FOR ALL OTHER MATTERS

To arrange to speak with an officer at a detachment, go to www.opp.ca to use the Local Detachment Finder and follow the prompts.

REPORT AN INCIDENT ONLINE

You have the option to report select occurrences to police from the convenience of a computer. Visit [opp.ca/reporting](https://www.opp.ca/reporting) to use the Citizen Self Reporting system. Specific incidents can be reported online at your convenience without attending a detachment or waiting for an officer.

You can use this system to report:

- Theft Under \$5,000
- Mischief / Damage to Property Under \$5,000
- Mischief / Damage to Vehicle Under \$5,000
- Theft from Vehicle Under \$5,000
- Lost / Missing Property Under \$5,000 including a licence plate(s) or validation sticker(s)
- Theft of any type of gasoline from a gas station
- Driving
- Complaints

**Do not use this system if this is an emergency!
If it is, call 9-1-1.**